

## Service Area Summaries P10 2021-22

## Communities Directorship - Environmental and leisure Services

	Updated Budget £	YTD Budget £	YTD Actuals £	YTD Variance £	Commitments £	Remaining Budget £	Explanation for Major Variances
<b>Commercial Services</b>							
Gross Direct Costs	321,007	267,520	381,919	114,399	9,303	(70,215)	Staffing costs associated with Covid related work being funded from the Contain Outbreak Management Funding (COMF).
Gross Direct Income	(9,000)	(7,510)	(165,790)	(158,280)	0	156,790	COMF grant from the Department of Health & Social Care.
Support Service Charges	88,240	73,560	73,560	0	0	14,680	No Major Variances.
	<b>400,247</b>	<b>333,570</b>	<b>289,689</b>	<b>(43,881)</b>	<b>9,303</b>	<b>101,255</b>	
<b>Internal Drainage Board Levies</b>							
Gross Direct Costs	419,627	419,627	415,551	(4,076)	0	4,076	Lower inflation.
Support Service Charges	220	180	180	0	0	40	No Major Variances.
	<b>419,847</b>	<b>419,807</b>	<b>415,731</b>	<b>(4,076)</b>	<b>0</b>	<b>4,116</b>	
<b>Travellers</b>							
Gross Direct Costs	50,336	43,385	39,325	(4,060)	35,972	(24,961)	Invoice for lease rental not received.
Capital Charges	(632,000)	(526,660)	(526,660)	0	0	(105,340)	No Major Variances.
Gross Direct Income	(4,000)	(3,340)	(640)	2,700	0	(3,360)	Facility not used.
Support Service Charges	980	820	820	0	0	160	No Major Variances.
	<b>(584,684)</b>	<b>(485,795)</b>	<b>(487,155)</b>	<b>(1,360)</b>	<b>35,972</b>	<b>(133,501)</b>	
<b>Public Protection</b>							
Gross Direct Costs	198,682	163,300	151,877	(11,423)	8,234	38,571	Staffing costs associated with Covid related work being funded from the Contain Outbreak Management Funding (COMF).
Gross Direct Income	(197,000)	(174,330)	(167,862)	6,468	0	(29,138)	Lower general licensing income.
Support Service Charges	127,850	106,550	106,550	0	0	21,300	No Major Variances.
	<b>129,532</b>	<b>95,520</b>	<b>90,565</b>	<b>(4,955)</b>	<b>8,234</b>	<b>30,733</b>	
<b>Street Signage</b>							
Gross Direct Costs	12,000	4,158	4,229	71	0	7,771	No Major Variances.
Gross Direct Income	0	0	(139)	(139)	0	139	No Major Variances.
Support Service Charges	19,470	16,220	16,220	0	0	3,250	No Major Variances.
	<b>31,470</b>	<b>20,378</b>	<b>20,310</b>	<b>(68)</b>	<b>0</b>	<b>11,160</b>	
<b>Environmental Protection</b>							
Gross Direct Costs	660,455	530,454	563,210	32,756	15,023	82,222	Staffing costs associated with Covid related work funded from the Contain Outbreak Management Funding (COMF).
Capital Charges	22,944	19,120	19,120	0	0	3,824	No Major Variances.
Gross Direct Income	(63,075)	(49,967)	(39,092)	10,875	0	(23,983)	Lower fee income from Private Water Sampling.
Support Service Charges	201,390	167,840	167,840	0	0	33,550	No Major Variances.
	<b>821,714</b>	<b>667,447</b>	<b>711,077</b>	<b>43,630</b>	<b>15,023</b>	<b>95,614</b>	
<b>Env Health - Service Mamt</b>							
Gross Direct Costs	69,614	58,694	64,853	6,160	32,078	(27,317)	£5,024 - Higher subscription payments for the department. £2,060 Skyguard - to be recharged out to services.
Capital Charges	30,018	25,020	25,020	0	0	4,998	No Major Variances.
Support Service Charges	(203,870)	(169,884)	(170,670)	(786)	0	(33,200)	No Major Variances.
	<b>(104,238)</b>	<b>(86,170)</b>	<b>(80,797)</b>	<b>5,373</b>	<b>32,078</b>	<b>(55,519)</b>	
<b>Environmental Contracts</b>							
Gross Direct Costs	291,455	242,880	246,653	3,773	289	44,512	Higher staffing costs.
Capital Charges	4,521	3,770	3,770	0	0	751	No Major Variances.
Support Service Charges	(295,976)	(246,620)	(246,620)	0	0	(49,356)	No Major Variances.
	<b>0</b>	<b>30</b>	<b>3,803</b>	<b>3,773</b>	<b>289</b>	<b>(4,093)</b>	

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	Updated Budget £	YTD Budget £	YTD Actuals £	YTD Variance £	Commitments £	Remaining Budget £	Explanation for Major Variances
<b>Car Parking</b>							
Gross Direct Costs	911,347	774,493	627,224	(147,269)	310,361	(26,239)	(£18,406) Lower NNDR costs as a result of refunds. (£123,622) - Invoice for management fees not yet received. £9,889 - Purchase of car park machines. (£6,089) - Lower reactive repair and maintenance. (£11,312) - Credit card charges. All of this, plus additional income, will result in a full year saving of £120,000
Capital Charges	58,720	48,930	48,930	0	0	9,790	No Major Variances.
Gross Direct Income	(2,714,171)	(2,475,752)	(2,636,848)	(161,096)	0	(77,323)	(£153,916) - Car park income higher than expected. (£4,765) - Event licence fee. Circus at Runton Road. (£6,010) - Commission earned on electric vehicle charging point usage.
Support Service Charges	150,679	142,260	142,260	0	0	8,419	No Major Variances.
	<b>(1,593,425)</b>	<b>(1,510,069)</b>	<b>(1,818,434)</b>	<b>(308,365)</b>	<b>310,361</b>	<b>(85,353)</b>	
<b>Markets</b>							
Gross Direct Costs	56,659	29,383	29,441	58	1,849	25,368	No Major Variances.
Gross Direct Income	(44,000)	(40,000)	(39,015)	985	0	(4,985)	No Major Variances.
Support Service Charges	26,760	22,300	22,300	0	0	4,460	No Major Variances.
	<b>39,419</b>	<b>11,683</b>	<b>12,726</b>	<b>1,043</b>	<b>1,849</b>	<b>24,844</b>	
<b>Parks &amp; Open Spaces</b>							
Gross Direct Costs	298,014	227,860	235,403	7,543	86,707	(24,096)	£20,021 - R & M Grounds - General. (£18,140) - Grounds maintenance contract. The balance consists of minor variances
Capital Charges	16,206	13,500	13,500	0	0	2,706	No Major Variances.
Gross Direct Income	(11,150)	(2,870)	(1,277)	1,593	0	(9,873)	No Major Variances.
Support Service Charges	116,120	96,800	96,800	0	0	19,320	No Major Variances.
	<b>419,190</b>	<b>335,290</b>	<b>344,426</b>	<b>9,136</b>	<b>86,707</b>	<b>(11,943)</b>	
<b>Foreshore</b>							
Gross Direct Costs	121,599	77,548	81,371	3,823	21,238	18,990	No Major Variances.
Capital Charges	27,880	23,230	23,230	0	0	4,650	No Major Variances.
Support Service Charges	100,470	83,730	83,730	0	0	16,740	No Major Variances.
	<b>249,949</b>	<b>184,508</b>	<b>188,331</b>	<b>3,823</b>	<b>21,238</b>	<b>40,380</b>	
<b>Leisure Complexes</b>							
Gross Direct Costs	113,486	94,357	224,772	130,415	37,959	(149,245)	See Note A below:
Capital Charges	743,441	619,540	619,540	0	0	123,901	No Major Variances.
Gross Direct Income	(42,154)	(35,130)	(14,894)	20,236	0	(27,260)	£35,130 - No profit share due to ongoing Covid restrictions. (£13,994) - National Leisure Recovery Fund grant
Support Service Charges	98,190	81,870	81,870	0	0	16,320	No Major Variances.
	<b>912,963</b>	<b>760,637</b>	<b>911,288</b>	<b>150,651</b>	<b>37,959</b>	<b>(36,284)</b>	
<b>Note A: (£68,405) - Rent/Hire of Buildings - No invoices received for the hire of school halls. £167,712 Higher management fees due to Covid for 2021/22. As agreed at Cabinet, there is a potential full year effect of £408,000 due to ongoing payments re Covid restrictions. £21,820 - Covid costs re construction of the Reef. £6,216 - Premises insurance - Fire/General for the Reef. Overall the full year effect of income and expenditure variances is £464,042</b>							
<b>Other Sports</b>							
Gross Direct Costs	107,762	94,183	79,377	(14,806)	3,332	25,053	(£11,943) - Other professional fees relating to Mammoth Marathon. This will be transferred to reserves to spend in May 2022 when the marathon will take place.
Gross Direct Income	(16,024)	(13,350)	(22,327)	(8,977)	0	6,303	(£19,661) - Mammoth marathon entry fees and sponsorship. Will be rolled forward as a receipt in advance. Marathon anticipated May 2022. £13,350 - Grant for service delivery not received. (£2,511) - Income from yoga classes
Support Service Charges	67,320	56,130	56,130	0	0	11,190	No Major Variances.
	<b>159,058</b>	<b>136,963</b>	<b>113,180</b>	<b>(23,783)</b>	<b>3,332</b>	<b>42,545</b>	
<b>Recreation Grounds</b>							
Gross Direct Costs	13,800	10,350	10,356	6	6,925	(3,481)	No Major Variances.
Capital Charges	5,632	4,690	4,690	0	0	942	No Major Variances.
Gross Direct Income	(1,000)	(830)	(915)	(85)	0	(85)	No Major Variances.
Support Service Charges	5,040	4,200	4,200	0	0	840	No Major Variances.
	<b>23,472</b>	<b>18,410</b>	<b>18,331</b>	<b>(79)</b>	<b>6,925</b>	<b>(1,784)</b>	

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	Updated Budget £	YTD Budget £	YTD Actuals £	YTD Variance £	Commitments £	Remaining Budget £	Explanation for Major Variances
<b>Pier Pavilion</b>							
Gross Direct Costs	10,780	8,981	1,745	(7,236)	450	8,585	(£6,582) - Electricity charges, coded to other lettings - Openwide store old Melbourne toilets
Capital Charges	17,020	14,180	14,180	0	0	2,840	No Major Variances.
Gross Direct Income	(20,000)	0	0	0	0	(20,000)	No Major Variances.
Support Service Charges	30,350	25,300	25,300	0	0	5,050	No Major Variances.
	<b>38,150</b>	<b>48,461</b>	<b>41,225</b>	<b>(7,236)</b>	<b>450</b>	<b>(3,525)</b>	
<b>Beach Safety</b>							
Gross Direct Costs	384,450	310,803	333,411	22,608	170,634	(119,594)	£30,076 - Beach Lifeguard Management Fee. This will have a full year effect of £30,000 (£10,710) - Furniture repairs, memorial seats
Gross Direct Income	0	0	(2,730)	(2,730)	0	2,730	Grant towards the cost of bathing water signs
Support Service Charges	75,140	62,620	62,620	0	0	12,520	No Major Variances.
	<b>459,590</b>	<b>373,423</b>	<b>393,301</b>	<b>19,878</b>	<b>170,634</b>	<b>(104,344)</b>	
<b>Woodlands Management</b>							
Gross Direct Costs	194,472	161,657	202,026	40,369	41,031	(48,585)	£6,269 - Hire of vans. £10,162 - Purchase of barriers. £9,922 - Boardwalk repairs, Pretty Corner. £2,580 - Essential tree safety work. (£4,535) - General grounds maintenance. £3,117 - Other Professional Fees (toilet hire & ground rent) £3,454 - Refuse collection. £7,445 - Tree planted for every person. This will be funded from reserves.
Capital Charges	1,346	1,120	1,120	0	0	226	No Major Variances.
Gross Direct Income	(25,530)	(21,280)	(52,890)	(31,610)	0	27,360	(£18,847) - Higher car park income. (£5,735) - Event income. (£3,838) - Other recoverable charges, (£3,700) - Rental income from the Tea Room at Holt Country Park
Support Service Charges	161,240	134,390	134,390	0	0	26,850	No Major Variances.
	<b>331,528</b>	<b>275,887</b>	<b>284,646</b>	<b>8,759</b>	<b>41,031</b>	<b>5,852</b>	
<b>Cromer Pier</b>							
Gross Direct Costs	71,070	69,431	83,214	13,783	1,908	(14,052)	£12,750 - Pipework repairs. £2,844 - Premises Insurance (Fire/General)
Capital Charges	20,738	17,280	17,280	0	0	3,458	No Major Variances.
Support Service Charges	93,880	78,230	78,230	0	0	15,650	No Major Variances.
	<b>185,688</b>	<b>164,941</b>	<b>178,724</b>	<b>13,783</b>	<b>1,908</b>	<b>5,056</b>	
<b>Waste Collection And Disposal</b>							
Gross Direct Costs	4,240,328	2,829,411	2,044,795	(784,616)	1,844,776	350,757	See Note A below:
Capital Charges	443,571	369,640	369,640	0	0	73,931	No Major Variances.
Gross Direct Income	(3,534,122)	(3,099,606)	(3,182,954)	(83,348)	0	(351,168)	Higher fee income from commercial waste and garden bin customers.
Support Service Charges	486,170	405,190	405,190	0	0	80,980	No Major Variances.
	<b>1,635,947</b>	<b>504,635</b>	<b>(363,329)</b>	<b>(867,964)</b>	<b>1,844,776</b>	<b>154,500</b>	
<b>Note A: (£576,934) Contractor invoices awaited for the variable elements of waste collection. (£280,968) Accrual brought forward to NCC for trade waste disposal in 2020/21. £64,759 Higher recycling contractor costs - higher tonnage processed - this will be offset by additional recycling credits by year end. £11,804 Professional fees relating to procurement and waste composition analysis. This should result in a full year effect saving within this service of c. £300k of which £100k will be requested to be used for an RCCO towards the purchase of bins.</b>							
<b>Cleansing</b>							
Gross Direct Costs	690,300	487,228	290,931	(196,297)	444,678	(45,309)	£31,759 Purchase of litter bins, offset by funding. (£228,056) Contractor invoices awaited for variable elements of the cleansing contract. A full year effect saving of c. £50k is expected at year end.
Capital Charges	85,500	71,250	71,250	0	0	14,250	No Major Variances.
Gross Direct Income	(58,834)	(58,834)	(78,244)	(19,410)	0	19,410	(£14,270) Contribution from WRAP (Waste Resources Action Programme) for Infrastructure - match funding towards purchase of litter bins. (£5,140) Additional recharges for dog/litter bins.
Support Service Charges	64,330	53,610	53,610	0	0	10,720	No Major Variances.
	<b>781,296</b>	<b>553,254</b>	<b>337,547</b>	<b>(215,707)</b>	<b>444,678</b>	<b>(930)</b>	

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	Updated Budget £	YTD Budget £	YTD Actuals £	YTD Variance £	Commitments £	Remaining Budget £	Explanation for Major Variances
<b>Leisure</b>							
Gross Direct Costs	210,670	175,570	162,650	(12,920)	0	48,020	(£4,412) - Salaries and oncosts lower as a result of staff vacancies. (£2,908) - Lower staff mileage claims. Both of these will lead to a total full year effect of £10,000
Support Service Charges	(210,670)	(175,550)	(175,550)	0	0	(35,120)	No Major Variances.
	<b>0</b>	<b>20</b>	<b>(12,900)</b>	<b>(12,920)</b>	<b>0</b>	<b>12,900</b>	
<b>Community Safety</b>							
Gross Direct Costs	32,178	23,480	8,408	(15,072)	0	23,770	Vacant post - staff on secondment.
Support Service Charges	20,680	17,250	17,250	0	0	3,430	No Major Variances.
	<b>52,858</b>	<b>40,730</b>	<b>25,658</b>	<b>(15,072)</b>	<b>0</b>	<b>27,200</b>	
<b>Civil Contingencies</b>							
Gross Direct Costs	90,162	72,790	58,529	(14,261)	4,775	26,858	Underspend in staffing costs due to long term sick leave.
Support Service Charges	33,660	28,050	28,050	0	0	5,610	No Major Variances.
	<b>123,822</b>	<b>100,840</b>	<b>86,579</b>	<b>(14,261)</b>	<b>4,775</b>	<b>32,468</b>	
<b>Ad Environmental &amp; Leisure Svs</b>							
Gross Direct Costs	69,559	57,970	54,057	(3,913)	0	15,502	Staffing costs, some of which are associated with Covid related work funded from the Contain Outbreak Management Funding (COMF).
	<b>69,559</b>	<b>57,970</b>	<b>54,057</b>	<b>(3,913)</b>	<b>0</b>	<b>15,502</b>	
<b>Total Environment and Leisure Services</b>	<b>5,002,952</b>	<b>3,022,370</b>	<b>1,758,580</b>	<b>(1,263,790)</b>	<b>3,077,523</b>	<b>166,849</b>	